



Thornton & Ross: Setting the standard for safety

Founded in 1922, Thornton & Ross Ltd is one of the largest OTC pharmaceutical manufacturers in the UK and exports to over 80 countries worldwide.

The Thornton & Ross Pharmacovigilance team's goal is to monitor and prevent adverse effects caused by pharmaceutical products and ensure products are safe for patients.

Due to an ever-expanding portfolio of new products being taken to market and increased general demand, the team needs to constantly review protocols for pharmacovigilance and ensure timely notification of safety-related issues, in line with relevant regulations and Good pharmacovigilance practices (GVP).

Goals

Ensure that safety reporting complies with UK and international regulatory guidelines

Optimising the pharmacovigilance process for safety monitoring and reporting

Outcomes

Enhanced safety audits

Minimised the risk of serious side effects

Supported periodic safety update reports on drugs and other treatments

Helped advise on the safe use of products

Continued personal development to gain a deeper understanding of other products on the market



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Minimising the risk of serious side effects

To ensure day to day operations are completed to a high quality standard, the team have quick and easy access to the British National Formulary (BNF), BNF for Children and Dietary Supplements to help support them monitor and report the effectiveness of drugs, adverse effects or side effects of pharmaceutical products.

Enhancing safety audits with evidenced-based information

Regularly reviewed and updated, MedicinesComplete makes it easy to access essential pharmaceutical information to inform each stage of their development and safety process, from regulatory compliance and quality assurance supporting the team to improve patient safety.

“Our Pharmacovigilance and Regulatory Teams find MedicinesComplete, a valuable tool for our work across different areas and disciplines within safety of medicines and safety regulation.”

Alison Etchells, Associate Local
Pharmacovigilance Officer,
Thornton & Ross

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